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### Section I - INTRODUCTION

WE BELIEVE THAT FINANCIAL
PERFORMANCE IS MEANINGFUL ONLY
WHEN COMBINED WITH OUR VALUES
CREATED IN ENVIRONMENTAL, SOCIAL
AND CORPORATE GOVERNANCE

In 2018, our asset size increased by 25% year-on-year to TRY 4.2 billion, while our export share rose to 46%.





### Message from the General Manager



Dear Stakeholders,

Aksa Akrilik is the world's leading and Turkey's only acrylic fiber producer. We have been operating to create sustainable value for our industry and stakeholders since day one. In 2018, despite the global and local economic challenges faced by all industries, we increased our turnover by 28% to TRY 3.5 billion thanks to our sustainable business model. We believe that our financial performance is meaningful only when combined with our values in environmental, social and corporate management. Since 2004, we have been transparently sharing the value we create with our stakeholders through sustainability reports.

In 2018, we reaped the benefits of our efforts and were listed in the BIST Sustainability Index. In the 9th Corporate Governance Awards organized by the Corporate Governance Association of Turkey, we ranked first among 46 corporations in the BIST Corporate Governance Index for the third year in a row. We aimed to increase female participation in the Board of Directors and improved our rating from 9.63 to 9.7. We support equal participation of women in all aspects of social and economic life. In this regard, we obtained the "Equal Opportunities Model" certificate from KAGIDER to encourage female employment and continue to fulfill our commitments to eliminate gender inequality in business.

Adapting to digitalization, one of the biggest global trends, is vital for the future of our company and the continuity of our business.

Accordingly, through investing in R&D and innovation, we enhance our competitiveness in various areas from achieving operational

excellence to developing new products and reducing environmental impact. We find new uses for acrylic fiber, as well as design and develop value-added products that differentiate acrylic. We ranked first in the chemical industry at the Platin Global 100 Awards with the theme Industry 4.0 and solidified our success.

We launch projects to address two main environmental problems: the climate crisis and water scarcity. We calculated our water footprint to use water, one of the most important inputs of our production processes, in the most efficient way.

Thanks to our know-how and industry experience, we will continue to initiate sustainability practices and set an example for Turkey and the world. In this context, we aim to improve our operations by focusing on digital transformation, the climate crisis, employment and human health.

We also announce our progress with the United Nations Global Compact through our sustainability report, in line with our commitment to responsibility and accountability. I am delighted to share with you our environmental, social and corporate governance performance. I thank our employees, customers and business partners for their valuable contribution.

Cengiz Taş Board Member and General Manager

### **About Aksa Akrilik**

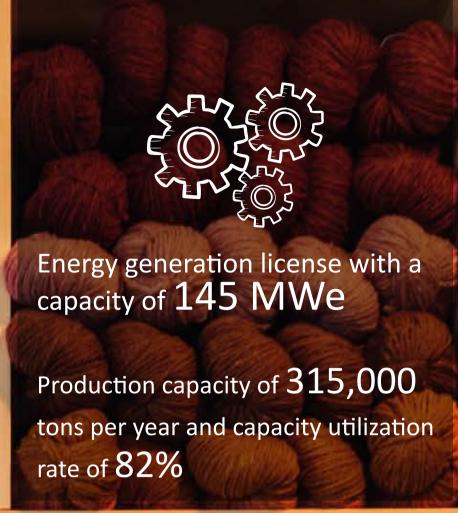


Following the construction of its factory in 1968 and successful trial productions, Aksa Akrilik commenced its operations in Yalova in 1971 to meet Turkey's acrylic fiber needs with a capacity of 5,000 tons per year.

In 2009, we entered the carbon fiber market thanks to our R&D efforts. In 2012, we founded DowAksa, a joint venture based on 50% equity with Dow Europe Holdings B.V., a subsidiary of The Dow Chemical Company. We continue our production as Turkey's first and only company operating in the carbon fiber industry, with a production capacity of 3,500 tons per year. Carbon fiber is a high value-added and strategic product that provides innovative solutions to the most important problems facing the world such as increasing the energy production of wind turbines, reducing fuel consumption in automobiles, strengthening infrastructures, and reinforcing structures to extend their lives.

With 1,231 employees, an area of 502,000 square meters and a production capacity of 315,000 tons per year, we are the world's leading producer and the only acrylic fiber producer in Turkey. In 2018, our asset size increased by 25% year-on-year to TRY 4.2 billion. We distributed approximately TRY 207.2 million in dividends, an increase of 12% year-on-year. Additionally, our export share rose to 46%.



















## Developments in 2018

<sup>21,000</sup> MWh energy Savings, worth TRY 2 million



3.8-fold increase in energy savings

23% decrease in greenhouse gas emissions



Non-hazardous waste recycling rate of 74%



16 hours of OHS training per employee, 27,904 hours in total with an increase of 6%

28 hours of training per employee, 36,292 hours in total

23% wastewater recycling rate

22% decrease in wastewater discharge

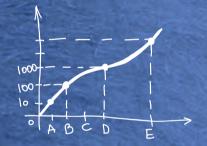
<sup>1</sup> Performance development calculations for 2018 are based on the trend data of the last three years.
<sup>2</sup> Compared to 2016

<sup>3</sup> 74% of non-hazardous waste is used for fuel in various industries



USD 720,000 in environmental investments

As of the end of 2018, market value of TRY 1,380,100



40% increase in the number of R&D projects

R&D and innovation budget tripled

Development and Transformation

Management category finalist at the

10th PERYÖN Human Value Awards

## Ranked first in the chemical industry at

the Platin Global 100 Awards



First place at the Corporate Governance Awards with a rating of 9.7



26% increase in the number of R&D employees



Listed in BIST Sustainability Index

### **Aksa Vision Model**



Our Mission

What are we for?

To direct the industry that we are leading and to create sustainable value for our stakeholders

## Our Superordinate Goals

Where are we heading?

To achieve sustainable growth and profitability:

- Investing in our technology to maximize operational excellence
- O Discovering new usage areas for acrylic fiber
- Growing through new products and strategic collaborations

### Our Core Values

Which values define our stance and guide our approach?

- HSE Awareness
- Compliance with ethics
- Openness to cooperation
- Customer orientation

### Our Key Qualities

What are or should be our strengths?

- Participatory management
- Innovation and openness to change
- Lean thinking
- Experience and know-how
- Motivated, engaged and solution-oriented employees

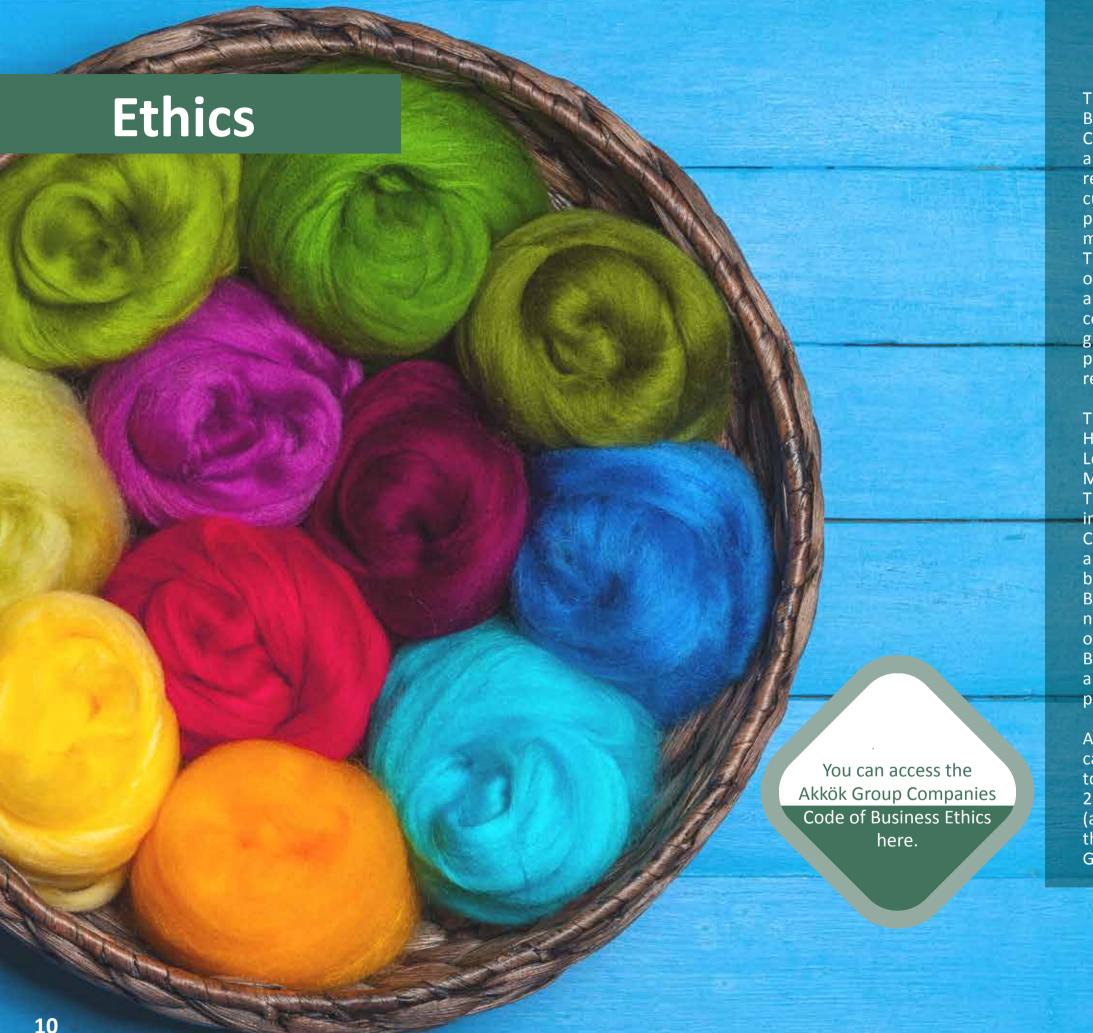
# Section II - CORPORATE GOVERNANCE

WE SUCCEEDED TO RANK FIRST IN THE BIST CORPORATE GOVERNANCE INDEX FOR THE THIRD YEAR IN A ROW

In the 9th Corporate Governance Awards organized by the Corporate Governance Association of Turkey, we ranked first among 47 corporations in the BIST Corporate Governance Index.







The Akkök Group Companies Code of Business Ethics guide our operations. Our Code of Business Ethics sets standards for a responsible and ethical approach in our relationships with our employees, suppliers, customers, dealers, competitors, and the public. This way, we aim to create a behavior model that applies to all stakeholder groups. The Code of Business Ethics covers the use of company resources; accuracy in financial and commercial records; compliance with competition rules; conflicts of interest; gifts, entertainment and accommodation; protection of confidential data; and trust, respect, and responsibility.

The Ethics Committee consists of Akkök Holding Human Resources Director and Legal Director, Ak Havacılık General Manager and Aksa Ethics Representative. The primary duties of the Ethics Committee Code of Business Ethics as a fundamental and indispensable corporate value, and being a reference center for principles. The Board acts on its own initiative or makes necessary evaluations and examinations on possible violation claims of the Code of Business Ethics and notifies the relevant authorities about the result (the sanction proposal).

can report violations of legislation or ethics to the Akkök Ethics Line by phone (0 800) 211 01 07 and 0212 213 97 18) or e-mail (akkoketik@kpmg.com.tr). Additionally, Governance Committee and the Ethics

Committee using the Ethics Line. The Ethics Committee, consisting of Akkök Holding representatives and the ethics representative of the relevant group company, evaluates claims reported to the Ethics Line. This year, we received and resolved five claims.

We organized 95 hours of ethical training per employee to internalize the Code of Business Ethics. The training covers the Code of Business Ethics, the Ethics Line within the company, channels and structures such as the Ethics Representative and the Ethics Committee, examples of ethics violations and their management. All employees can access the Code of Business Ethics on the electronic learning platform. Additionally, we include ethics in the orientation training of new employees. Moreover, we shared the Chairman's message about the Code include embracing and implementing the of Business Ethics with employees through our internal communication portal. We prepared a video on ethics with the participation of our employees for Ethics Week.

According to the Gift Acceptance and Issuance Regulations within the Code of Business Ethics, Aksa Akrilik employees must not accept any gratuities or gifts that may affect their impartiality, performance All employees and external stakeholders or decision-making, regardless of economic value. Additionally, the Code of Business Ethics also contain policies regarding conflicts of interest, protection of confidential data, and creating they can send feedback to the Corporate and maintaining a fair and safe work environment.



risk management and information systems operational, especially shareholders.

and offers advice and recommendations sectoral and corporate developments. to the Board of Directors upon early detection of any kind of strategic, financial, In 2018, the company identified five accordance with the Company's corporate necessary actions. risk-taking profile, implementation of the necessary measures in relation to the We develop specific processes for different risks identified, consideration of these risk types that may affect the Company's risks in decision-making mechanisms, and financial performance, regardless of establishment and integration of effective whether they are critical or not. These internal control systems in this regard.

The risk inventory is an important Interest Rate risk. tracking tool used in risk management.

The Board of Directors executes its activities 
The risk inventory was created based on in a transparent, accountable, fair and the corporate risk management policy, responsible manner. The Board of Directors sales, productivity, revenue generation consults the relevant Board Committees to capacity, profitability, indebtedness and establish internal control systems, including all prospective expectations. It includes financial, and processes, to mitigate the effects of reputation and strategic risks. The Board risks that may affect any stakeholders, of Directors monitors risks with a score of high or above, creates detailed action plans and assigns a risk owner for each risk. We established the Early Detection of The risk owner ensures the management Risk Committee to ensure the effective of the relevant risk in line with the action functioning of the committees within the plan. Thus, risk management is a routine Board of Directors pursuant to Article 378 task for managers. This task is seen as an of Turkish Commercial Code (TCC) No. 6102. integral part of company operations and The Committee reports every two months is constantly updated in accordance with

operational risks that may affect the compliance, financial, operational and Company, assessment of these risks, strategic risks with the highest score as evaluation of their impact and probability, critical in the risk inventory. The Board of management and reporting of these risks in Directors oversees critical risks and takes

> risks are categorized mainly as Credit risk, Exchange Rate risk, Liquidity risk and



# Section III - SUSTAINABILITY APPROACH

AS THE WORLD'S LARGEST AND
TURKEY'S ONLY ACRYLIC FIBER
PRODUCER, WE HAVE AN IMPACT ON A
WIDE RANGE OF STAKEHOLDERS

In this wide ecosystem, we manage our environmental, social and economic impact in a holistic manner to create value. Our sustainability approach ensures the continuity of our operations through evaluating risks and opportunities at a global and local scale, and it is based on creating a positive impact on our operation areas as well.



## **Sustainability Approach**



As the world's largest and Turkey's only acrylic fiber producer, we have an impact on a wide range of stakeholders. In this wide ecosystem, we manage our environmental, social and economic impact in a holistic manner to create value. Our sustainability approach ensures the continuity of our operations through evaluating risks and opportunities at a global and local scale, and it is based on creating a positive impact on our operation areas as well. This positive impact leads to economic, social and human capital development, as well as eco-friendly production.

We aim to lead the Turkish acrylic fiber industry with pioneer sustainability practices. In this regard, we utilize the corporate experience and know-how of our parent company, Akkök Group Companies.

At Aksa Akrilik, we internalize and integrate sustainability into our business model. In this context, we closely follow the global developments and participate in international multi-stakeholder initiatives. Additionally, we announce our sustainability performance through annual reports.

Since 1993, we have been a signatory of the Responsible Care Global Charter, which encourages chemical industry companies to prioritize environmental protection, human health and occupational safety, and continuously improve their performance in these areas.

Since 2006, we have been a signatory of the UNGC, which encourages companies to adopt 10 universal principles on human rights, labor, environment and anticorruption.

Since 2017, we have been sharing data with CDP for climate change reports.

1993

2004

Since 2004, we have been publishing our compliance with the United Nations Global Compact (UNGC) along with improvement areas through annual sustainability reports.

2006

2009

In 2009, we became a board member in the Global Compact Local Networks.

2017

2018

In 2018, we were listed in the Borsa Istanbul Sustainability Index (BIST) for the first time.

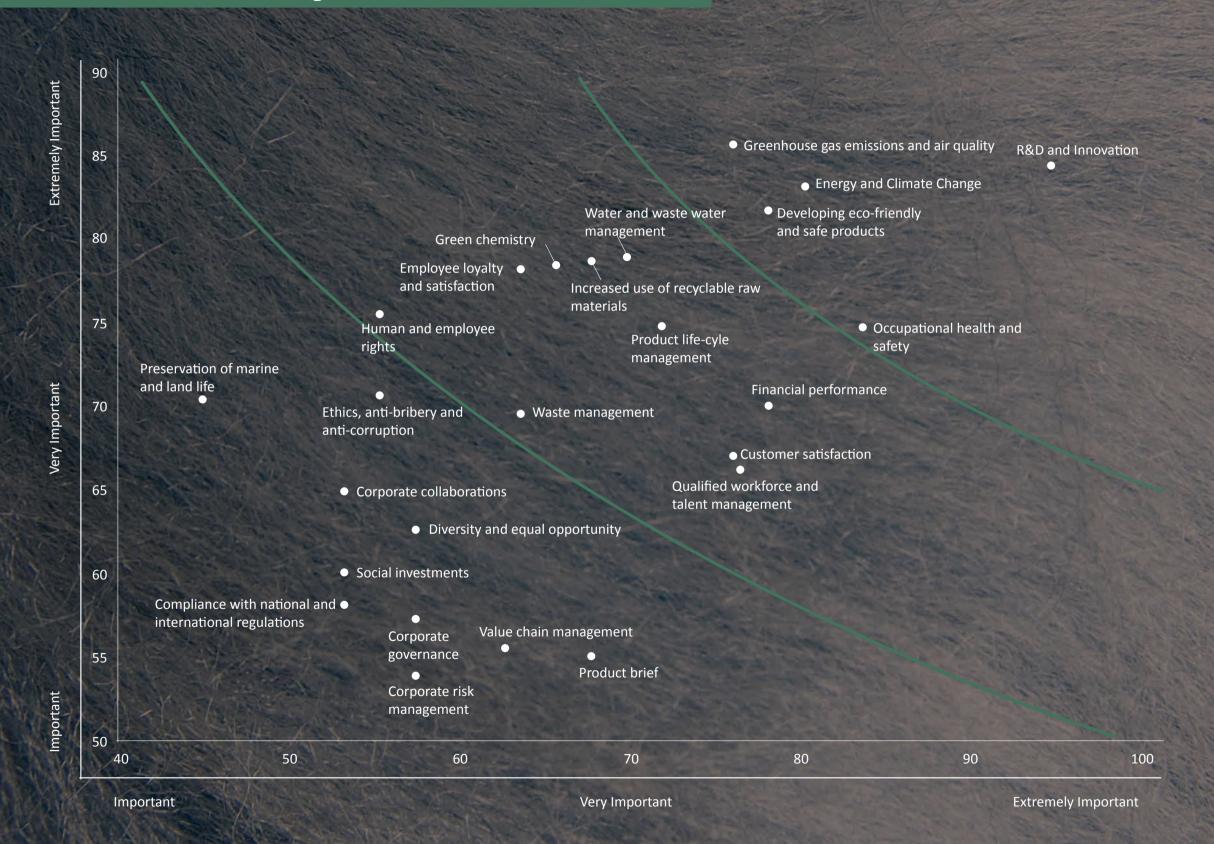
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#fiberofthefuture

### **Materiality Matrix**



We consulted our stakeholders and analyzed global trends to determine the material issues affecting our operations and the industry in accordance with the AA1000 Stakeholder Engagement Standard. These material issues tell us where to focus while evaluating the opportunities and risks that affect us. Additionally, they shape our sustainability investments and serve as a comprehensive reference for responsible investors.

While identifying our material issues we consulted our customers, investors, shareholders, employees, business partners, analysts, and suppliers as well as public institutions, the media, universities, and NGOs. We contacted our stakeholders with an online questionnaire and achieved a 45% response rate. In addition, we addressed material issues affecting our business and the industry, such as global risks specified by the World Economic Forum (WEF), industry standards set by the Sustainability Accounting Standard Board (SASB) and the Sustainable Development Goals.

The sustainability strategy of DowAksa, a joint venture based on 50% equity, provided us with insight in determining our priority areas. In addition, we draw upon impact analysis methodology, which is recommended by the SASB in determining priority areas and allows us to address each area in terms of various impacts and opportunities. Following this comprehensive analysis process, we categorized priority areas as priority, high priority and utmost priority.

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# Management of Material Issues and Global Agenda

Material Issues	Management Style	Performance	Contribution to Sustainable Development Goals	
Environmental Impact				
<ul> <li>Energy and climate change</li> <li>Greenhouse gas emissions and air quality</li> <li>Water and waste water management</li> <li>Using recyclable raw materials</li> <li>Green chemistry</li> <li>Waste management</li> <li>Product lifecycle management</li> </ul>	Our production processes, which require a large amount of energy and water, and the quality of discharged water are among our main environmental impacts. We act responsibly towards natural resources and the environment, adopt a systematic management approach in environmental priority areas and reduce our environmental impact.	<ul> <li>30% reduction in energy consumption and 23% reduction in greenhouse gas emissions per ton production in the last three years</li> <li>3.8-fold increase in energy savings in the last three years</li> </ul>	12 RESPONSIBLE CONSUMPTION AND PRODUCTION  13 CLIMATE ACTION	
Economic Value				
<ul> <li>R&amp;D and Innovation</li> <li>Developing eco-friendly and safe products</li> <li>Financial performance</li> <li>Customer satisfaction</li> </ul>	We create economic value for our many stakeholders, especially our investors. To achieve sustainability in this regard, we focus on developing value-added products through R&D and innovation and ensuring customer satisfaction with effective communication.	<ul> <li>Production of 315,000 tons per year</li> <li>Tripled R&amp;D and innovation budget, and 40% increase in the number of R&amp;D projects in the last three years</li> <li>25% year-on-year increase in asset size to TL 4.2 billion</li> <li>12% increase in dividends</li> <li>46% export rate</li> <li>In 2016, 40% of our customers participated in the customer satisfaction survey that we conduct every three years. We scored 4.1 out of 5.</li> </ul>	8 DECENT WORK AND ECONOMIC GROWTH  9 INDUSTRY, INNOVATION AND PRODUCTION AND PRODUCTION	
Socail Impact				
<ul> <li>Occupational health and safety</li> <li>Employee loyalty and satisfaction</li> <li>Qualified workforce and talent management</li> </ul>	We believe that providing our employees with a safe and positive workplace where they are valued is essential in terms of human rights and dignity. We focus on the role of qualified and talented employees in achieving corporate success.	<ul> <li>6% increase in OHS training per employee (16 hours) in the last three years</li> <li>28 hours of training per employee</li> <li>Our "Great Place to Work" survey, with a participation rate of 74%, revealed that 69% of our employees think that we are a great company to work for.</li> </ul>	5 GENDER EQUALITY  8 DECENT WORK AND ECONOMIC GROWTH	

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## Stakeholder Dialogue

Stakeholders	Communication Channel	Feedback	Our Actions
Customers	<ul> <li>Feedback via email and texts</li> <li>Materiality Analysis</li> <li>Annual Report and Sustainability Reports</li> <li>Aksa Haber and Acrylife (Corporate Publications)</li> <li>Fairs and visits</li> <li>Social media accounts</li> <li>Corporate website</li> <li>Customer Satisfaction Survey</li> </ul>	Developing high heat-resistant outdoor acrylic fiber	Thanks to our R&D and innovation efforts, we produced and launched AT200 Homopolymer Acrylic Fiber.
Employees	<ul> <li>Aksa Haber and Acrylife (Corporate Publications)</li> <li>Employee Commitment Survey</li> <li>Focus group activities (Culture and Internal Communication Project)</li> <li>Annual Report and Sustainability Reports</li> <li>Training</li> <li>Corporate social responsibility projects</li> <li>AKEK and AKSET Organizations</li> <li>Representative Commission</li> <li>OHS Committee</li> <li>Social media accounts</li> <li>Corporate website</li> <li>Corporate TV broadcast</li> </ul>	<ul> <li>Enhancing internal communication</li> <li>Increasing agility</li> <li>Improving behavioral competencies of senior managers</li> <li>Increasing transparency</li> <li>Establishing standards for communication to employees in different units</li> </ul>	<ul> <li>We included assignment and task changes in the guidance system.</li> <li>Managers continued to receive Multi-Dimensional Leadership and Providing Effective Feedback Training.</li> <li>We prepared an Employee Manual.</li> <li>We implemented the HR Business Partnering model and provided HR staff with Internal Communication Training.</li> <li>We launched a project for the effective communication of the Representative Commission.</li> <li>We started to send texts for those who don't have an email account and added Announcement/Notice shortcut to Aksaportal kiosks.</li> <li>We revised the exemplary employee practice.</li> <li>We launched the project "Lean and Agile Aksa."</li> </ul>
Shareholders / Investors	<ul> <li>Investor briefing meetings</li> <li>Shareholder panels</li> <li>Aksa Haber and Acrylife (Corporate Publications)</li> <li>Annual Report and Sustainability Reports</li> <li>Corporate website</li> <li>Social media accounts</li> </ul>	Our investors wanted to know how we manage sustainability goals and risks.	As of 2020, we will comply with this request by prepering integrated reporting.
Suppliers	<ul> <li>Supplier conferences</li> <li>Visits and meetings</li> <li>Fairs</li> <li>Corporate website</li> <li>Audits</li> <li>Social media accounts</li> <li>Tenders</li> </ul>	We made recommendations to ensure process safety and continuity in supplier audit reports on raw material storage.	We implemented actions defined in the audit report.
Public Institutions	<ul> <li>Visits and meetings</li> <li>Annual Report and Sustainability Reports</li> <li>Official correspondence</li> <li>Audits</li> <li>Social media accounts</li> <li>Corporate website</li> </ul>	We received requests to distribute our corporate publications to a wider audience.	We expanded the distribution list of Aksa Haber. The number of mutual visits has been increased.

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## Stakeholder Dialogue

Stakeholders	Communication Channel	Feedback	Actions
NGOs	<ul> <li>Open Door Visits</li> <li>Aksa Haber and Acrylife (Corporate Publications)</li> <li>Corporate website</li> <li>Social media accounts</li> <li>Sponsorship</li> <li>Sustainability Reports</li> </ul>	<ul> <li>We received requests to increase the number of Open Door Visits.</li> <li>We received requests to use social media accounts more actively and take part in social responsibility projects more frequently.</li> </ul>	<ul> <li>The number of Open Door Visits has been increased.</li> <li>We used our social media accounts more actively.</li> <li>We made plans to take part in social responsibility projects more frequently.</li> </ul>
Universities	<ul> <li>Materiality Analysis</li> <li>Support for master's and doctoral degree programs</li> <li>Publicly funded projects</li> <li>Social media accounts</li> <li>Participation in career days</li> <li>Open Door Visits</li> </ul>	We received requests to enhance face-to-face relations and communication.	We exchanged ideas for potential periodic collaborations.
Industrial Associations	<ul> <li>Various industrial association memberships</li> <li>Industrial meetings</li> <li>Social media accounts</li> </ul>	We received requests to attend industrial meetings more frequently.	We organized meetings for relevant employees from different units to enlarge our perspectives.
Local Governments	<ul> <li>Annual Report and Sustainability Reports</li> <li>Open Door Visits</li> <li>Official correspondence</li> <li>Aksa Haber</li> <li>Surveys</li> <li>Social media accounts</li> <li>Corporate website</li> </ul>	We received requests to enhance face-to-face relations and communication.	We exchanged ideas for potential periodic collaborations.
Community	<ul> <li>Open Door Visits</li> <li>Annual Report and Sustainability Reports</li> <li>Face-to-face interviews</li> <li>Corporate social responsibility projects</li> <li>Aksa Haber</li> <li>Social media accounts</li> <li>Corporate website</li> </ul>	We received requests to intensify our communication activities and collaborations in Yalova.	We achieved more effective communication through local press. We increased collaborations.
Akkök Group Companies	<ul> <li>General Assemblies</li> <li>Portakal Portal</li> <li>Periodic reporting</li> <li>Aksa Haber</li> <li>Social media accounts</li> </ul>	We received requests to increase corporate announcements within the Holding.	We expanded the range of our announcements.

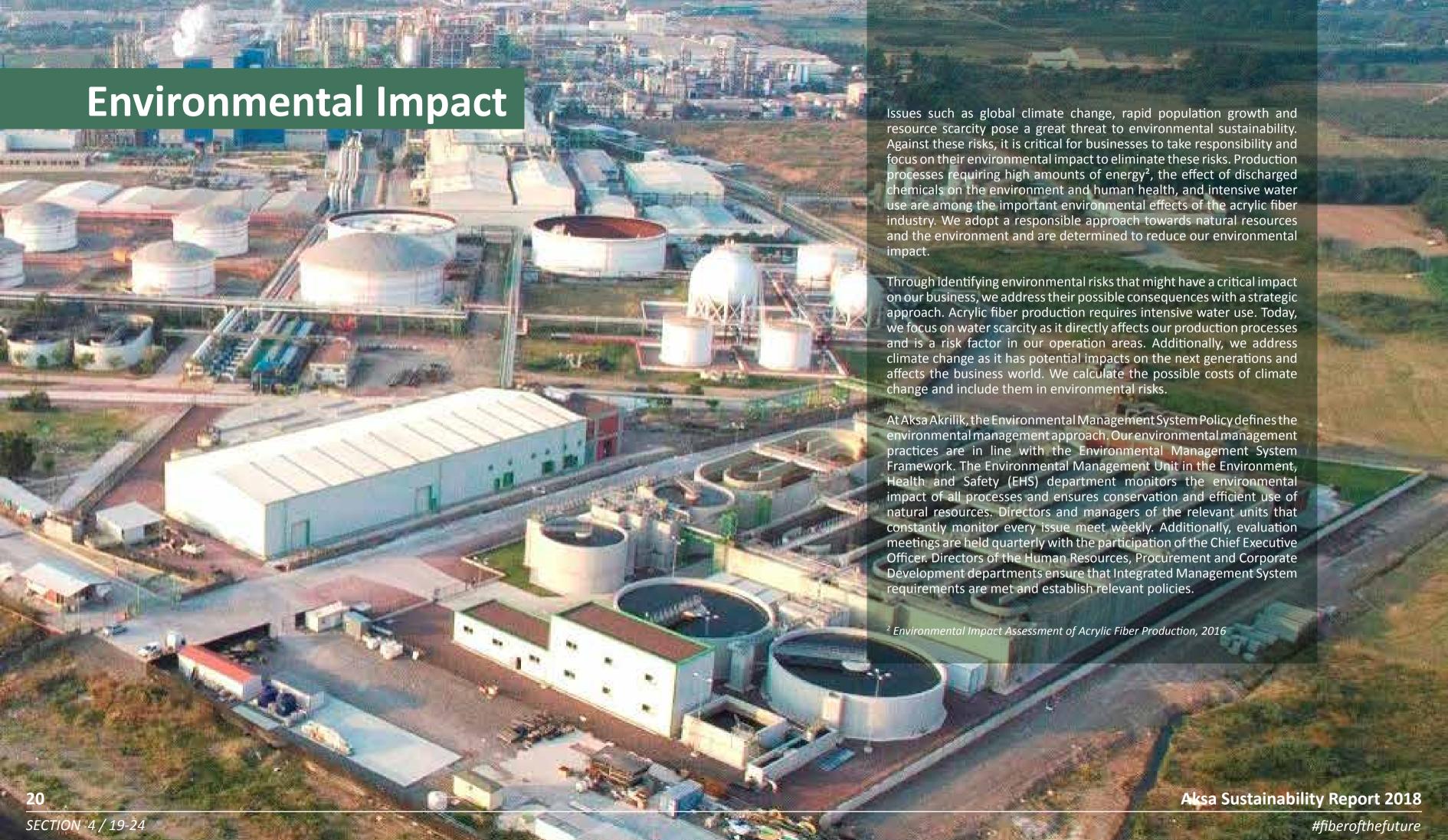
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# Section IV ENVIRONMENTAL IMPACT

WITH A RESPONSIBLE APPROACH
TOWARDS NATURAL RESOURCES AND
THE ENVIRONMENT, WE FOCUS ON
REDUCING OUR ENVIRONMENTAL
IMPACT BY MANAGING SYSTEMATICALLY

Through identifying environmental risks that have a critical impact on our business, we address their possible consequences with a strategic approach.





## Climate Change and Energy Management

Our production processes require intensive energy use. Addressing climate change is an important part of energy management as well as a global issue with economic and political consequences. We include economic costs arising from the carbon market in climate risks. In energy management, we focus on energy supply and efficiency, climate change and other related environmental impacts.

We calculate the amount of energy used per unit of production to achieve efficiency at all stages. Since 2010, our actions and performance in addressing climate change have been in line with ISO 14064 Environmental Management System Standards.

Thanks to various projects, we increased our energy saving by 3.8 times in the last three years. Additionally, we reduced greenhouse gas emissions per ton production by 23%. Our projects include "Combustion Optimization," "Drying Process Optimization," "Flash Steam Tank" and "Increasing Condensate Return Rate." For uninterrupted production, we provide our affiliates with the energy we produce in our combined-cycle natural gas power plant and supply the excess energy to the electricity market. In 2018, we supplied approximately 450,000 MWh of electricity and 300,000 MWh of steam energy. Moreover, we made environmental investments of USD 720,000.





Thanks to our climate change and energy management approach, we work towards the goals of integrating climate change measures into policies and plans (13.2), and encouraging mechanisms to increase the planning and management capacity to address climate change (13.B).



## Climate Change and Energy Management



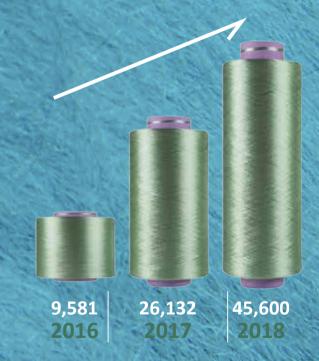
### **Product Life Cycle Management**

We consider the environmental impact at all stages of the product life cycle, including production and the period following the product's expiration date. This approach aims to design an eco-friendly product life cycle. We strive to mitigate our environmental impact while offering safe products.

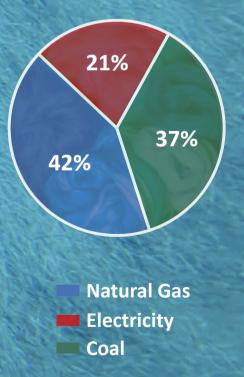
In the last three years, we launched several projects and reduced greenhouse gas emissions by 23%.

Energy saving (mWh/year)

3.8 fold increase



**Energy consumption by fuel type (%)** 



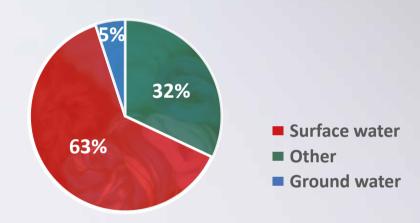
### **Waste Management**

Waste management is a vital part of environmental impact management. Thus, we set priorities in waste management to reduce and separate waste at the source and follow the relevant legislation in their disposal.



### **Water Management**

#### Water resources used (%)



### Water use intensity (m³/ton - production)



Acrylic fiber production requires intensive water use. Today, as water resources are gradually decreasing, we focus on the effective management of our environmental impact on water resources. Water is key in our production processes, and we use it efficiently as it is our duty to conserve natural resources for the next generations. In addition, we calculated our water footprint to achieve water efficiency.

Thanks to the Reverse Osmosis system implemented in 2015, we use water efficiently and increase the quality of discharged water in the common treatment plant. This year, we recycled 23% of water used.



Thanks to our water management approach, we advance the goal of sustainable management and use of natural resources (12.2).



WE CREATE ECONOMIC VALUE FOR OUR COUNTRY THANKS TO OUR ASSET SIZE OF TL 4.2 BILLION AND SHAREHOLDERS' EQUITY OF TL 1.5 BILLION

We started our journey to meet Turkey's acrylic needs, with an annual capacity of 5,000 tons. In 2018, our production capacity reached 315,000 tons and we now distribute our products to more than 50 countries over five continents.











### **Portfolio and Product Development**



We seek to find new uses for acrylic fiber and develop new products. R&D technological developments are key to achieving this objective. As the world's leading acrylic fiber producer, we are expanding our portfolio with a customer-oriented approach through our brands led by R&D and innovation.

We revised our R&D/P&D project processes to make them strategic and started monitoring the technological maturity levels of our projects. Thanks to this approach, we analyze various indicators together with senior management and decide whether we should continue or terminate the project.

#### **Our Brand Products**

At Aksa Akrilik, we developed the acrylic fiber brands Acryluna, Acrysole, Acryterna and Acrylusion through R&D and innovation. These products stand out as they are sustainable, durable and reusable.

**Textile Fibers** 

We used cutting-edge technology to develop Acryluna, a traceable product. Acryluna is resistant to sunrays, odour, moths, molds and chemicals. It is easy to wash, has a range of more than 10,000 colors and maintains its shape. It has a wide use range including knitwear, carpets, hand knitting, upholstery, and blankets. As it does not hold moisture, it can be dried without a dryer and does not require ironing after washing. This way, it saves a significant amount of energy. Thanks to the "Pillout" technology, it is pilling-resistant and can be used for a long time. Additionally, it requires less energy and water for dyeing compared to other fibers. Therefore, it stands out as a product with a low environmental impact.

**Outdoor Fibers** 

Acrysole is highly resistant to wear, mold and tear. It is durable, long-lasting, and hygienic; features perfect fastness to air and light; maintains its shape; can be used for a long time; and is highly resistant to wear, mildew, mold and chemicals. It is mainly used in car tops, boat covers, indoor and outdoor furniture, and awnings. It requires a low amount of water for dyeing and stands out as a product with low environmental impact.

**Acrylic Filament** 

Acrylusion is a Solution Dyed Acrylic Filament Yarn product. It has a silky touch and gloss, comes in vivid colors, and is durable, easy to clean and resistant to dust, dirt, moths, mold and chemicals. It is used in carpets and upholstery. It requires a low amount of water for dyeing. Additionally, it can be used for a long time as it is pilling resistant.

**Industrial Fibers** 

One of the major Aksa Akrilik technology products, Acryterna is highly resistant to heat, offers excellent filtering and does not shrink. It is highly durable; resistant to chemicals, heat and hydrolysis; has a high modulus and low residual shrinkage; and is reliable for operations with up to 140 °C peak temperature with continuous operation temperature of 125 °C. It is mainly used in filters, construction industry for stronger buildings, car batteries and brake linings for a longer lifecycle.

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## **Portfolio and Product Development**

#### **New Products**

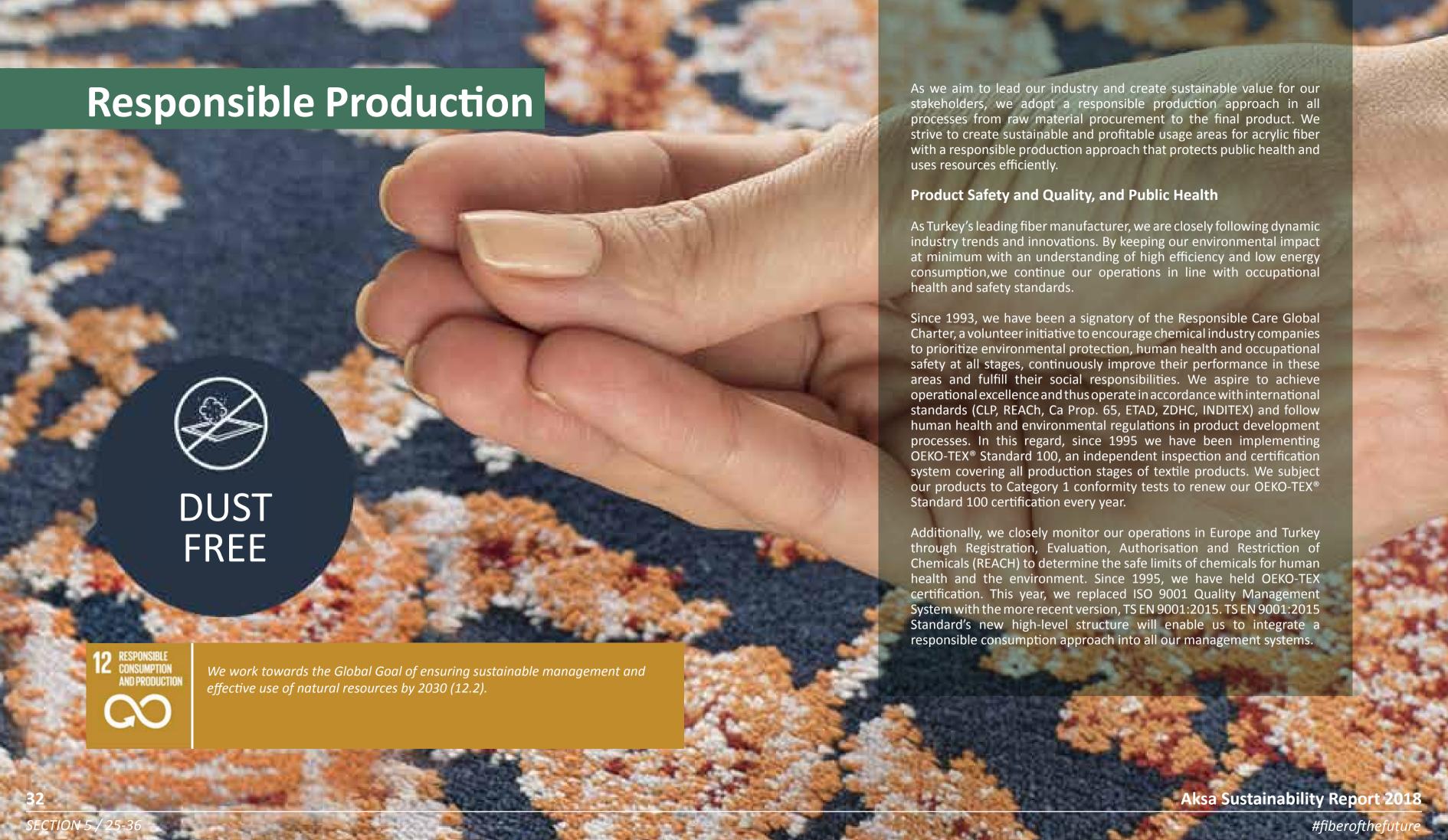
In 2018, thanks to our ever-growing know-how, expertise, and R&D studies, we developed our existing production methods and created a unique technology along with new products. New products comprised approximately 1% of turnover in 2018.

- In 2018, we launched the Armora brand and produced flame-retardant modacrylic fiber to be used in protective clothing, upholstery, and awnings. Thanks to modacrylic fiber dyed with DOP paint, we stood out in the market and aimed to extend the lifecycle of the end-product. The Ministry of Economy, Directorate of Incentive Implementation and Foreign Investment included our product in the strategic product category and provided us with an incentive. Additionally, we offer Armora as a cheaper alternative to equivalent flame-retardant fibers. The flame-retardant fabric industry is expected to grow 4.7% annually and we expect the demand for modacrylic fiber to increase accordingly.
- Acrylusion is more durable compared to other acrylic fiber yarn types and is more efficient than staple fiber yarn as it does not require a yarn production process. In this way, we offer a product that will contribute to environmental sustainability.
- We made the fiber surface of our filament product functional, thus adding new features to it and improving its performance. This filament product is used in the carpet and upholstery industry. We received an incentive from the Ministry of Economy, Directorate of Incentive Implementation and Foreign Investment for continuous filament products.
- We had entered the carbon fiber market as a result of our R&D studies, and DowAksa has now taken over our carbon fiber production.

#### **New Usage Areas for Acrylic Fiber**

We diversify acrylic fiber and explore new usage areas.

- We conducted studies to create warm and comfortable acrylic to be used in underwear and sportswear, and the results of performance tests were positive.
- Due to the silky touch of filament yarn, Acrylusion is used especially in the carpet industry. In addition, we are preparing to enter the U.S. market as Acrylusion carpets proved to be more resistant to heat compared to other acrylic carpets in U.S. flammability tests.
- To find new uses for filament yarn, we studied its suitability for outdoor awnings and carpets as well as knitwear.
- We diversified the product through folding and inflating.
- To reach our sustainability goals, we launched recycled trial products under the Acrycycle brand and obtained Recycled Claim Standard (RCS) certification.
- Acrylic fiber continued to be widely used in the synthetic hair industry.





## Responsible Supply Chain

Š	Useful practices in the supply chain	Scope of the project
	Route optimization to decrease forklift operations in production and packaging units	With improved autoclave and machinery placement, we shortened forklift routes.
	Procurement and Supply Chain Training by Chartered Institute of Procurement & Supply (CIPS) for the procurement unit	We provided all procurement specialists working in the Procurement Department with various modules of CIPS training. The training included Category Management, Strategic Sourcing, Leadership in Sourcing, Finance and Cost Analysis, Supplier Performance and Relations Management, Influencing and Commercial Negotiation, Supply Chain Risk Management and Operational Sourcing.
	Production scheduling optimization (AKORD)	To schedule the businesses, we work with in our production processes, Aksa engineers developed new software. Accordingly, we created plans for all processes starting from line and raw material balancing and all the way to the deadline.
	AksaGo project enables customers to access their data and claim orders through the system	We launched AksaGo at the end of 2018. The system is used for 67% of domestic orders and 64% for AT (outdoor fibers) orders.
	Autonomous vehicles project to achieve full automation in factory logistics	We aim to reduce manual operations and achieve operational excellence with this autonomous system, in which an empty vehicle travels to the fiber stack, leaves the stack full and moves to an autoclave, and finally moves from there to the press.
处	Project Tableau - Business Intelligence	In 2017, we launched this project, and it took around a year to fully develop. Now, it provides us with visual reports and enables us to analyze data quickly and make instant decisions. In addition, it creates exclusive visual reports for each department so that they can track processes.  Thanks to visual reports showing long-term price trends of purchased materials and raw materials, we improved our commercial negotiation skills and created a cost advantage. As a result, users don't need corporate computers as they have easy access to quick reports with more striking visuals via mobile phones.

## Aksa Akrilik Supply Chain



**ASH: INDUSTRIAL RAW MATERIAL** SIDE PRODUCT

Solvent Recovery



**Chemical Plant** Textile Mill



**ENERGY GENERATION** 



PROVIDING ENERGY TO GROUP COMPANIES AND THE GRID

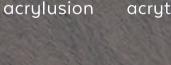


#### **PRODUCT BRANDS**











acrycycle

#### **PRODUCT DELIVERY**

ROAD

SEA









#### Section VI - SOCIAL IMPACT

# OUR PRODUCTS HAVE AN IMPACT ON A WIDE RANGE OF STAKEHOLDERS

We consider sustainability as an opportunity to create social value, improve our human capital and contribute to socio-economic development.





# Social Impact | Contact |



Employee Rights, Satisfaction and Commitment

We respect employee rights and striven

We respect employee rights and strive to enhance their satisfaction and commitment. We adopt a fair remuneration policy that reflects our human resources strategy and is in line with market conditions. Each position corresponds to a business function and a rank. We conduct performance appraisals to determine employee competencies and implement a remuneration approach accordingly. We annually review and update our remuneration policy. Apart from remuneration, we provide our employees with various social rights and benefits. We offer benefits such as maternity, child and family allowance, food aid, as well as private health insurance and shift premiums as they directly affect employee satisfaction and commitment.

To support gender equality, we increased

the number of female employees to 29%. In

addition, a guarter of the Board of Directors

consisted of female directors.

We organize social events to increase employee commitment and improve internal communication thanks to volunteer Aksa Social Events Team (AKSET). Each year, AKSET considers employee requests and organizes events such as diving, tennis, model aircraft training, sailing courses and cultural excursions. Since 2015, we have been

participating in the "Great Place to Work" Trust Index. In 2018, 74% of our employees took part in the survey. The survey consists of 58 questions, and the average Trust Index is 55%. The study revealed that 69% of our employees say we're a great place to work. We set annual targets to increase employee commitment. In 2018, we aimed to reach all employees and focused on spreading company culture and improving internal communication.

At Aksa Akrilik, we have an Ethics Line where employees can submit complaints or feedback anonymously. The Ethics Committee evaluates submissions and conducts case studies. It consults expert opinions to make decisions, then reports to the General Manager. In 2018, we received claims about bullying, abuse of management power, injustice and non-compliance, and implemented future measures on issues such as topic-specific training, transparency, direct notification and creating new communication channels.



We work towards the goals of ensuring full and effective female participation in business decision-making, as well as promoting equal leadership opportunities (5.5) and increasing the proportion of female managers (5.5.2).





#### **Social Impact**

**OHS Training Hours** 

6% increase





#### **Occupational Health and Safety**

We prioritize providing our employees with a healthy and safe work environment as the fiber industry is production-oriented. At Aksa Akrilik, offering the best work environment for our employees and growing operationally each year are among our sustainable goals. Within the scope of our Occupational Health and Safety (OHS) management system, we constantly analyze our working environment to take necessary measures and create emergency and hazard mitigation plans. We continuously improve our OHS performance and expand our OHS approach across the entire value chain.

At Aksa Akrilik, the OHS Department and Workplace Health Department, both under the EHS Directorate, are responsible for the implementation of OHS standards. All employees are represented at the Board, and the EHS Manager reports directly to the CEO. We conduct our OHS activities in line with laws, regulations, communiqués, and national and international standards. In 2007, we received OHSAS 18001 certification for our facility.

We create a map as the first step of our OHS risk management. The design step is followed by hazard identification, risk identification and analysis, determination of risk control measures, documentation, and revising and renewing current applications when necessary.

The number of accidents did not increase year-on-year. In addition, we did not encounter any fatal accidents during the reporting period.

Our OHS training hours increased by 4% year-on-year and reached 27,904 hours in total. OHS training hours per employee was 16 hours, the same as the previous year.

In 2018, our employees staged the play "Bana Bişey Olmaz Abi" (Better safe than sorry) to emphasize occupational health and safety.

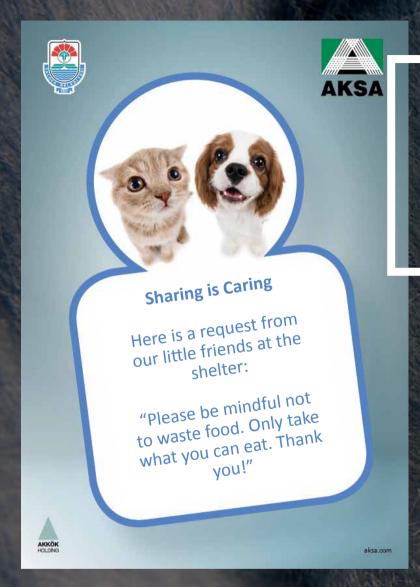




Thanks to Aksa's OHS Policy, we protect employee rights and work towards the goal of ensuring a safe work environment for all, especially out-of-scope employees (8.8), and reducing fatal and non-fatal occupational accidents (8.8.1).



#### **Corporate Social Responsibility**



We send leftovers to animal shelters within the scope of the project "Sharing is Caring," implemented in cooperation with Yalova Municipal Animal Shelter. We care about our little friends' health and deliver leftovers and unserved dishes without any delay.



At Yalova, we organized a cinema festival for 1,000 children on April 23, National Sovereignty and Children's Day.



We established lid collection spots across our facility and encouraged our employees to collect lids at home and in the facilities to support the "Blue Lid Campaign" launched by the Spinal Cord Paralytics Association of Turkey.



We've provided 100 secondary school students with the "Okay Temiz Rhythm Atelier" training for four years in a row. In the eight-week training, students were guided based on their individual performance and skills. At the end of the training, they performed a concert for their families, friends and school management.

#### **Section VII - ANNEXES**

# AKSA AKRILIK EARNS AN INVESTMENT GRADE RATING

JCR Eurasia Rating, an international credit rating agency, has evaluated our company and assigned a high investment grade rating of "AA(Trk)/Stable."



#### **Social Performance Indicators**

Employees by category	2016		2017		2018	
	Female	Male	Female	Male	Female	Male
Total number of employees	127	1,121	127	1,172	118	1,114
Number of office employees	61	149	59	149	59	146
Number of field employees	66	972	68	1.020	59	968

Employees by employment type	2016		20	2017		2018	
	Full-Time	Part-Time	Full-Time	Part-Time	Full-Time	Part-Time	
Number of office employees	209	1	210	1	204	1	
Number of field employees	1,038		1,088		1,027		

Contractors	2016		2017		2018	
	Female	Male	Female	Male	Female	Male
Number of contractors	57	143	63	180	61	133
	Full-Time	Part-Time	Full-Time	Part-Time	Full-Time	Part-Time
Number of contractors by working hours	200		243		194	

Managers	2016		2017		2018	
by gender and age	Female Male Female	Male	Female	Male		
<30 years old	1	3		4		5
31–49 years old	9	42	9	40	8	48
>50 years old		7	1	8		7
Board of Directors	1	11	2	6	2	7

Parental Leave	2016		2017		2018	
	Female	Male	Female	Male	Female	Male
Number of employees entitled to parental leave	8	118	2	102	8	90
Number of employees returning from parental leave	8	118	2	102	8	90

Employees leaving the company	2016		2017		2018	
by gender and age	Female	Male	Female	Male	Female	Male
<30 years old	6	25	5	28	3	36
31–49 years old	14	63	4	40	16	79
>50 years old	1	18	0	6	3	16
Total	21	106	9	74	22	131
Employee Turnover	10	%	69	%	12	%

New employee hires	2016		2017		2018	
by gender and age	Female Male Female Male	Male	Female	Male		
<30 years old	11	95	15	120	11	70
31–49 years old	45	336	41	337	38	275
>50 years old	81	755	84	795	80	806
Total	137	1,186	140	1,252	129	1,151

Accident Rates	20	2016		2017		2018	
	Female	Male	Female	Male	Female	Male	
Accident frequency rate	0.58	0.91	0.00	0.59	0.00	0.62	
Occupational disease rate	0.00	0.00	0.00	0.00	0.00	0.00	
Lost days rate	12.84	23.96	0.00	9.69	9.13	26.87	

#### **Environmental Performance Indicators**

EXPROVED DUK OF A SERVEY SHOWER			
Energy consumption by fuel type (MWh)	2016	2017	2018
Natural Gas	756,369	656,410	352,944
Electricity	195,331	193,063	176,273
Coal	454,234	350,939	306,584
Total	1,405,935	1,200,413	835,801
Greenhouse Gas Emissions (ton CO₂)	2016	2017	2018
Scope 1 Greenhouse gas emissions	1,228,077	*	809,759
Scope 2 greenhouse gas emissions	7,852	*	1,728
Greenhouse Gas Emissions (ton CO₂)	2016	2017	2018
Total greenhouse gas emissions	1,235,929	*	812,327
Greenhouse gas density (Total emissions - (Ton CO <sub>2</sub> )/Total production - Ton)	3.9	*	3.0

<sup>\*</sup> Verification ongoing

Amount of hazardous waste (ton)	2016	2017	2018
Going to sanitary waste landfill	193	28	0.7
Recycled for energy production	6,525	706	1,895
Reused		20	26
Other*	109	541	396
Total amount of hazardous waste	6,827	1,295	2,318

<sup>\*</sup>Waste burned on the land

Non-hazardous waste (ton)	2016	2017	2018
Going to sanitary waste landfill	336	683	150
Recycled	2,345	4,024	3,273
Recycled for energy production			58
Other**	16,190	13,616	10,164
Total amount of non-hazardous waste	18,870	18,323	13,645

<sup>\*\*</sup> Used in other industries as an alternative fuel (raw material) for energy production

Water use (m³)	2016	2017	2018
Municipal water			
Surface water	4,262,561	4,253,642	4,181,660
Ground water	194,758	196,046	204,314
Rain water			

Reused water and waste water (m³)	2016	2017	2018
Amount of recycled/reused water	1,093,890	1,081,527	1,006,879
Amount of waste water	2,830,040	2,329,478	2,210,370

## **Corporate Memberships**

ÇEVKO Foundation	United Nations Global Compact (UNGC)
Bursa Technology Coordination and R&D Center - BUTEKOM	National Fire Protection Association - NFPA
Foreign Economic Relations Board of Turkey - DEIK	People Management Association of Turkey - PERYÖN
Ethics & Reputation Society of Turkey - TEID	Textile Exchange - TE
European Man-Made Fibres Association - CIRFS	Turkish Chemical Manufacturers Association - TKSD
Istanbul and Marmara, Aegean, Mediterranean and Black Sea Re-	Port Operators Association of Turkey - TURKLIM
gions Chamber of Shipping - IMEAK	Turkish Industry & Business Association - TUSIAD
Istanbul Chamber of Industry - ISO	Turkish Textile Employers' Association - TTSIS
Istanbul Textile and Apparel Exporters' Association (ITKIB)	Yalova Chamber of Commerce and Industry
Istanbul Chamber of Commerce - ITO	
Turkish Cogeneration Association	

GRI Standard	Indicators	Page/Direct Source	Description of Non-Provided Informa
GRI 101: Foundation 2016			
GRI 102: General Disclosure	es 2016		
	Corporate Profile		
	102-1	https://www.aksa.com/tr/kurumsal/hakkimizda/hakkimizda/i-296	
	102-2	https://www.aksa.com/tr/kurumsal/hakkimizda/hakkimizda/i-296	
	102-3	https://www.aksa.com/tr/iletisim	
	102-4	https://www.aksa.com/tr/kurumsal/hakkimizda/hakkimizda/i-296	
	102-5	https://www.kap.org.tr/tr/sirket-bilgileri/genel/840-aksa-akrilik-kimya-sanayii-a-s	
	102-6	4	
	102-7	4	
	102-8	46-48	
	102-9	33	
	102-10	No major changes have been made.	
	102-11	11	
	102-12	18	
	102-13	52	
	Strategy		
	102-14	3	
	102-15	11	
	Ethics and Honesty		
	102-16	7	
	102-17	10	
	Governance		
	102-18	9	
	102-19	N/A	

GRI Standard	Indicators	Page/Direct Source	Description of Non-Provided Information
GRI 102: General Indicators 2010	6		
	Stakeholder Analysis		
	102-40	17,18	
	102-41	We respect the constitutional right to unionize and collective bargaining.	
	102-42	14-16	
	102-43	15, 16	
	102-44	14-16	
	Report Profile		
	102-45	You can find the financial data in the Aksa Akrilik Annual Report 2019. https://www.aksa.com/ca/docs/D79499122EA44D20A32692C2A09DDB/7C6E290FEF5548378D31D9775A105264.pdf	
	102-46	2	See Control of the Co
	102-47	15, 16	
	102-48	No major changes have been made.	
	102-49	15	
	102-50	2	
	102-51	The previous sustainability report covers our performance in 2017.  https://www.aksa.com/ca/docs/2EBEF38E28E1486E9613AA47FA2524/ED25BF06C9E14612AA828D047582CD4E.pdf	
	102-52	Since 2004, we have been publishing sustainability reports.  https://www.aksa.com/tr/surdurulebilirlik/surdurulebilirlik-raporlarimiz/surdurulebilirlik-raporlarimiz/i-384	
	102-53	2	
	102-54	2	
	102-55	53	
	102-56	Not independently audited.	

GRI Standard	Indicators	Page/Direct Source	Description of Non-Provided Information
GRI 200: Economic Disclosures 2016			
	Economic Performance		
	103-1	4, 5, 26	
GRI 103: Management Approach 2016	103-2	4, 5, 26	
	103-3	4, 5, 26 Aksa Akrilik Annual Report 2018, 170-171	
GRI 201: Economic	201-1	4, 5, 26 Aksa Akrilik Annual Report 2018, 170-171	
Performance 2016	201-2	11, 20	
	Indirect Economic Impac	ts	
CDI 103, Managament	103-1	43, 44	
GRI 103: Management Approach 2016	103-2	43, 44	
	103-3	43, 44	
GRI 203: Indirect	203-1	43, 44	
Economic Impacts 2016	203-2	33, 34, 43, 44	
	Procurement Practices		
CDI 102: Managament	103-1	33	
GRI 103: Management Approach 2016	103-2	33	
	103-3	33	
GRI 204: Procurement Practices 2016	204-1	33	
Anti-Competitive Behavior		or	Mark Control of the C
	103-1	10	
GRI 103: Management Approach 2016	103-2	10	
Approach 2010	103-3	10	
GRI 206: Anti-Competitive Behavior 2016	206-1	We have not encountered any anti-competitive behavior and/or activity during the reporting period.	

GRI Standard	Indicators	Page/Direct Source	Description of Non-Provided Information	
GRI 300: Environmental Disclosures 2016				
	Energy			
	103-1	21		
GRI 103: Management Approach 2016	103-2	21		
Approder 2010	103-3	21		
ESSENCE OF SEATING	302-1	21, 22, 49		
	302-2	N/A		
GRI 302: Energy 2016	302-3	21, 22, 49		
	302-4	21, 22, 49		
	Water and Effluents			
	103-1	24		
GRI 103: Management Approach 2016	103-2	24		
Approach 2010	103-3	24		
	303-1	24, 51		
GRI 303: Water and Effluents 2016	303-2	N/A		
	303-3	24, 51		
	Emissions			
CDI 102 Managara	103-1	21	The second second	
GRI 103: Management Approach 2016	103-2	21		
Approach 2010	103-3	21		
	305-1	21, 22, 49		
	305-2	21, 22, 49		
GRI 305: Emissions 2016	305-3	N/A		
	305-4	21, 22, 49		
	305-5	21, 22, 49		
	Effluents and Waste			
GRI 103: Management	103-1	23		
Approach 2016	103-2	23		
	103-3	23		
CDI 200: Fff	306-1	N/A		
GRI 306: Effluents and Waste 2016	306-2	23, 50		

GRI Standard	Indicators	Page/Direct Source	Description of Non-Provided Information	
GRI 400: Social Disclosures				
	Employment Control of the Control of			
	103-1	38, 39		
GRI 103: Management Approach 2016	103-2	38, 39		
	103-3	38, 39, 40		
GRI 401: Employment 2016	401-1	47, 48		
	401-3	47		
GRI 402: Labor/Management Relations 2016	402-1	In case of critical operational changes, we comply with the legally-prescribed periods.		
	Occupational Health and S	Safety		
CDI 102: Managamagh	103-1	42		
GRI 103: Management Approach 2016	103-2	42		
	103-3	42		
GRI 403: Occupational	403-1	42		
Health and Safety 2016	403-2	42		
	Diversity and Equal Opportunity			
GRI 103 M	103-1	38, 39		
GRI 103: Management Approach 2016	103-2	38, 39		
	103-3	38, 39		
GRI 405: Diversity	405-1	46, 47		
and Equal Opportunity 2016	405-2	We do not discriminate between genders in remuneration.		
	Local Communities			
CPI 102: Managament	103-1	43, 44		
GRI 103: Management Approach 2016	103-2	43, 44		
	103-3	43, 44		
GRI 413: Local Communities 2016	413-1	44		

GRI Standard	Indicators	Page/Direct Source		Description of Non-Provided Information
Priority Areas				
	R&D and Innovation			
	103-1	16, 26-27		
GRI 103: Management Approach 2016	103-2	16, 26-27		
7.pp/346// 2013	103-3	16, 26-27		
	Greenhouse Gas Emissions and Air Quality			
CPI 102: Managament	103-1	16, 21		
GRI 103: Management Approach 2016	103-2	16, 21		
	103-3	16, 21		
	Energy and Climate Change			
CRI 102: Managamant	103-1	16, 21		
GRI 103: Management Approach 2016	103-2	16, 21		
	103-3	16, 21		
	Developing Eco-Friendly an	d Healthy Products		
CDI 102: Management	103-1	16, 30-31		
GRI 103: Management Approach 2016	103-2	16, 30-31		
	103-3	16, 30-31		

# **UNGC Progress Table**

Human Rights			
Principle 1	14		
Principle 2	37-38		
Labor			
Principle 3	37-38		
Principle 4	37-38		
Principle 5	37-38		
Principle 6	39		
Environment			
Principle 7	20		
Principle 8	20-21		
Principle 9	20-21		
Anti-Corruption	Anti-Corruption		
Principle 10	10-11		
to the state of th			



#### AKSA AKRİLİK KİMYA SANAYİİ A.Ş.

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